



SILVERADO

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RATES & INFORMATION



MONTHLY CHARGES

| | |
|---|---------------|
| Water Availability Fee | \$29.23 |
| Police Service | \$12.00 |
| Fire Service | \$10.00 |
| Franchise Fee (based on water usage) | 8 % |
| Sewer Charge (based on water usage) | |
| • Under 8,000 gallons | \$53.68 |
| • Over 8,000 gallons | \$59.87 |
| Trash & Recycle (1 bin for each included) | \$18.33 + tax |
| TCEQ (Texas Commission on Environmental Quality) .5% | |
| (charge is based on water availability fee, water usage, & sewer) | |



WATER USAGE RATES

Usage charge is per 1,000 gallons

- 0 - 3,000 gallons \$2.86
- 3,001 - 9,000 gallons \$4.01
- 9,001 – 15,000 gallons \$5.00
- 15,001 – 25,000 gallons \$6.09
- 25,001 and up gallons \$9.31

TOTAL MONTHLY CHARGES
(Before Water Use)
\$123.24

IMPORTANT BILLING INFO

****BILLS ARE MAILED OUT ON THE 1ST OF EVERY MONTH AND ARE ALWAYS DUE ON THE 15TH OF EVERY MONTH****

- Payment must be received by 4:30 PM the day *prior* to the disconnect date noted on the late notice to avoid disconnection and a scheduled for termination fee.
- Mustang is NOT responsible for the postal service. Payment is processed on the date of receipt not the date it is postmarked.
- Failure to receive bill does not exempt customers from receiving late fees or disconnection.



PAYING YOUR BILL ONLINE

Find your **ACCOUNT NUMBER & CUSTOMER PIN NUMBER** on the top right corner of your bill.

Visit

www.mustangwater.com and click "pay my bill."



PAY YOUR BILL BY PHONE

844-341-4020



TRASH INFORMATION

Trash Service is Provided by

Rhino Removal
(469)-607-4466



****Please Contact Rhino Removal Directly For Any Trash Pick-Up Related Issues****



(940)440-9561



customerservice@mustangwater.com