



7985 FM 2931  
Aubrey, TX 76227  
Phone: (940) 440-9561  
Fax: 940-440-9686

### Utility Cost Summary

#### **Customer Cost:**

- Connection Fee (ONLY FOR NEW METER SET): \$3,000.00
- Water Deposit: \$100.00
- Wastewater (IF APPLICABLE): \$50.00
- Transfer Fee: \$25.00

Total Costs: 5/ 8" X 3/ 4" Meter: \$3,150.00  
Cost on large meter will be quoted at time of enrollment process.

#### **Other Miscellaneous Fees:**

- Voluntary Disconnect Fee: \$35.00
- Voluntary Reconnect Fee: \$25.00
- Non-Payment Fee: \$60.00
- Same Day Reconnect Fee: \$50.00
- Service Trip Fee: \$25.00
- Customer History Report: \$5.00
- Meter Test Fee (IN HOUSE): \$35.00
- Meter Test Fee (OUTSIDE MSUD): \$300.00
- Returned Check Fee: \$30.00

#### **Water Rate Schedule:**

*Usage charge is per 1,000 gallons*

- 0 - 3,000 \$2.65
- 3,001 - 9,000 \$3.65
- 9,001 - 15,000 \$4.55
- 15,001 - 25,000 \$5.55
- 25,001 and up \$8.50

Rates are based upon a 5/ 8" X 3/ 4" meter, larger meters have different rates. Please inquire about rates for larger meter sizes.

#### **Wastewater/Sewage Fees (IF APPLICABLE):**

- <8,000 Gallons: \$49.15
- >8,000 Gallons: \$54.80

Rates are based upon a 5/ 8" X 3/ 4" meter; larger meters have different rates. Please inquire about rates for larger meter sizes.

**Water Availability Schedule:**

<i>Meter Size</i>	<i>Monthly Rate:</i>
5/ 8" X 3/ 4"	\$26.75
1"	\$66.95
1 1/ 2"	\$133.90
2"	\$214.25
Reserve Fee (NO METER SET)	\$22.00

**Franchise Fee:**

City of Oak Point:	6%
City of Krugerville	2%
City of Crossroads	2%

**Union Park Trash & Additional Monthly Fees:**

<i>Trash/Recycle Costs:</i>	
1 Trash & 1 Recycle (95 GAL) + (8.25 Tax)	\$16.78
Additional Trash Bin + (8.25 Tax)	\$6.59
Additional Recycle Bin + (8.25 Tax)	\$2.23
Replacement of Lost/Stolen Bins	\$75.00
<b>Questions regarding trash/recycle call</b>	
<b>City of Little Elm- 214-975-0480</b>	
Storm Management/Drainage Fee:	\$3.35

**\*\*BILLS ARE MAILED OUT ON THE 1<sup>ST</sup> OF EVERY MONTH AND ARE ALWAYS DUE BY THE 15<sup>TH</sup> OF EVERY MONTH\*\***

- Payment must be received by 5 PM the due date noted on the late notice to avoid disconnection and a non-payment fee.
- Mustang is NOT responsible for the postal service. Payment is processed on the date of receipt not the date its post marked.
- Failure to receive bill does not exempt customers from receiving late fees or disconnection.
- View your account and pay online at [www.mustangwater.com](http://www.mustangwater.com), you must have your first bill to register online.
- Questions about our services, call (940) 440-9561.

**Crescent Oaks:**

**Water Availability Schedule: *Crescent Oaks***

<i>Meter Size</i>	<i>Monthly Rate:</i>
5/ 8"	\$45.00
3/ 4"	\$68.00
1"	\$114.00
1 1/ 2"	\$229.00
2"	\$367.00
3"	\$688.00

**Water Rate Schedule: *Crescent Oaks***

***Usage charge is per 1,000 gallons***

- 0 - 2,000 \$6.00
- 2,001 - 10,000 \$8.00
- 10,001 - 20,000 \$9.00
- 20,001 - 25,000 \$10.00

Rates are based upon a 5/ 8" X 3/ 4" meter; larger meters have different rates. Please inquire about rates for larger meter sizes.



## **Important Customer Notice Regarding Online Bank Payments**

If you use online bill pay through your BANK, please read the following:

*In order to minimize the risk on late fees or service disconnection, all payments should be scheduled at least 7 (seven) business days prior to the billing due date.*

Every month, many online banking customer payments do not arrive in the mail to Mustang SUD until AFTER the due date, even though scheduled 3-7 days ahead. We routinely see a small number of bank checks arrive late that were scheduled 7-14 days prior to the due date. Mustang has no control over online bank scheduling, processing and mail delivery, and cannot be responsible for payments that arrive after the due date.

Bank payments are sent to us by regular mail, which does NOT provide the bank a delivery receipt. Therefore, your online bank notification of **"Delivered"** may not be the actual date Mustang received the mailed payment.

Mustang SUD posts all payments to the customer account on the day that it is received.

Once again, to minimize the risk of late fees and service disconnection, please schedule your online bank payment a minimum of 7 (seven) business days prior to the due date.

If you have any questions, or need additional information, please contact us at (940) 440-9561

