



7985 FM 2931
Aubrey, TX 76227
Phone: (940) 440-9561
Fax: 940-440-9686

Utility Cost Summary

Customer Cost:

- Connection Fee (ONLY FOR NEW METER SET): \$3,000.00
- Water Deposit: \$100.00
- Wastewater (IF APPLICABLE): \$50.00
- Transfer Fee: \$25.00

Total Costs: 5/ 8" X 3/ 4" Meter: \$3,150.00
Cost on large meter will be quoted at time of enrollment process.

Other Miscellaneous Fees:

- Voluntary Disconnect Fee: \$35.00
- Voluntary Reconnect Fee: \$25.00
- Non-Payment Fee: \$60.00
- Same Day Reconnect Fee: \$50.00
- Service Trip Fee: \$25.00
- Customer History Report: \$5.00
- Meter Test Fee (IN HOUSE): \$35.00
- Meter Test Fee (OUTSIDE MSUD): \$300.00
- Returned Check Fee: \$30.00

Water Rate Schedule:

Usage charge is per 1,000 gallons

- 0 - 3,000 \$2.65
- 3,001 - 9,000 \$3.65
- 9,001 - 15,000 \$4.55
- 15,001 - 25,000 \$5.55
- 25,001 and up \$8.50

Rates are based upon a 5/ 8" X 3/ 4" meter, larger meters have different rates. Please inquire about rates for larger meter sizes.

Wastewater/Sewage Fees (IF APPLICABLE):

- <8,000 Gallons: \$49.15
- >8,000 Gallons: \$54.80

Rates are based upon a 5/ 8" X 3/ 4" meter; larger meters have different rates. Please inquire about rates for larger meter sizes.

Water Availability Schedule:

<i>Meter Size</i>	<i>Monthly Rate:</i>
5/ 8" X 3/ 4"	\$26.75
1"	\$66.95
1 1/ 2"	\$133.90
2"	\$214.25
Reserve Fee (NO METER SET)	\$22.00

Franchise Fee:

City of Oak Point:	6%
City of Krugerville	2%
City of Crossroads	2%

Union Park Trash & Additional Monthly Fees:

<i>Trash/Recycle Costs:</i>	
1 Trash & 1 Recycle (95 GAL) + (8.25 Tax)	\$16.78
Additional Trash Bin + (8.25 Tax)	\$6.59
Additional Recycle Bin + (8.25 Tax)	\$2.23
Replacement of Lost/Stolen Bins	\$75.00
Questions regarding trash/recycle call	
City of Little Elm- 214-975-0480	
Storm Management/Drainage Fee:	\$3.35

****BILLS ARE MAILED OUT ON THE 1ST OF EVERY MONTH AND ARE ALWAYS DUE BY THE 15TH OF EVERY MONTH****

- Payment must be received by 5 PM the due date noted on the late notice to avoid disconnection and a non-payment fee.
- Mustang is NOT responsible for the postal service. Payment is processed on the date of receipt not the date its post marked.
- Failure to receive bill does not exempt customers from receiving late fees or disconnection.
- View your account and pay online at www.mustangwater.com, you must have your first bill to register online.
- Questions about our services, call (940) 440-9561.

Crescent Oaks:**Water Availability Schedule: *Crescent Oaks***

<i>Meter Size</i>	<i>Monthly Rate:</i>
5/ 8"	\$45.00
3/ 4"	\$68.00
1"	\$114.00
1 1/ 2"	\$229.00
2"	\$367.00
3"	\$688.00

Water Rate Schedule: *Crescent Oaks****Usage charge is per 1,000 gallons***

- 0 - 2,000 \$6.00
- 2,001 - 10,000 \$8.00
- 10,001 - 20,000 \$9.00
- 20,001 - 25,000 \$10.00

Rates are based upon a 5/ 8" X 3/ 4" meter; larger meters have different rates. Please inquire about rates for larger meter sizes.



Important Customer Notice Regarding Online Bank Payments

If you use online bill pay through your BANK, please read the following:

In order to minimize the risk on late fees or service disconnection, all payments should be scheduled at least 7 (seven) business days prior to the billing due date.

Every month, many online banking customer payments do not arrive in the mail to Mustang SUD until AFTER the due date, even though scheduled 3-7 days ahead. We routinely see a small number of bank checks arrive late that were scheduled 7-14 days prior to the due date. Mustang has no control over online bank scheduling, processing and mail delivery, and cannot be responsible for payments that arrive after the due date.

Bank payments are sent to us by regular mail, which does NOT provide the bank a delivery receipt. Therefore, your online bank notification of **"Delivered"** may not be the actual date Mustang received the mailed payment.

Mustang SUD posts all payments to the customer account on the day that it is received.

Once again, to minimize the risk of late fees and service disconnection, please schedule your online bank payment a minimum of 7 (seven) business days prior to the due date.

If you have any questions, or need additional information, please contact us at (940) 440-9561

AUTHORIZATION AGREEMENT FOR AUTOMATIC BANK DRAFT (ACH DEBITS)

Mustang Special Utility District is hereby authorized to draft my bank account **on the due date** of each month for my monthly water utility bill. I authorize my financial institution indicated below to debit such amounts from my bank account. I understand that my account will be paid by draft until such time as I provide written notification to Mustang Special Utility District to cancel this authorization.

CHANGE EXISTING BANK INFORMATION

Service Address _____

Customer Number _____

Name on Account _____

Phone Number _____

Name of Financial Institution _____

Address of Financial Institution _____

Checking or Savings

Account Number _____

Bank Routing Number (nine digits) _____

Signature _____

Please send a voided check with this form.

Please note that you will continue to receive a monthly statement. The statement will show your current bill with "AUTOPAY" printed under the amount due.

Sample check

